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FULL

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**From:** Sullivan, Jacob J <SullivanJJ@state.gov>  
**Sent:** Friday, April 8, 2011 4:16 PM  
**To:** H  
**Subject:** FW: communicating on Libya

FYI

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**From:** Feltman, Jeffrey D  
**Sent:** Friday, April 08, 2011 4:09 PM  
**To:** Sullivan, Jacob J  
**Cc:** Cretz, Gene A; Roebuck, William V; Sanderson, Janet A; Keene, Matt E; Kalmbach, Heather E; Schlicher, Ronald L; Polaschik, Joan A; Abedin, Huma  
**Subject:** communicating on Libya

Jake,

I have followed up on our conversation with the Secretary on Libya; you saw the exchange with Ivo on NATO liaison. As for the problem she cited with information not reaching Hoss Cartwright and Michèle Flournoy (and perhaps others), we will send a prompt to other agencies to make sure that people who have a need to know have access to the information. I suspect that, at the moment, how each agency handles the information we send is rather ad hoc.

Here's how the system works now: Gene Cretz pulls together a daily note for S, with information gleaned from Embassy Tripoli's extensive outreach to Libyans. That same information, in slightly different form but with the substance intact, is then shared broadly in the interagency – DOD (including OSD and AFRICOM), NSC, IC, etc. The information is shared by a collective e-mail sent out every day by the Libya desk officer, Heather Kalmbach. (Heather used to work directly for me, and I know how diligent and careful she is.)

So I have talked to Heather's office director, to ask that Heather put in her next e-mail to this collective an admonishment that each agency recipient should make sure that information in the e-mail update is shared broadly with those in each agency who would have a responsibility for issues covered.

The bottom line is that the information on Zintan from April 6 that the Secretary mentioned was indeed shared with the designated POC in DOD, but it never got passed upward to General Cartwright and USD-P Flournoy.

Cheers,

Jeff

*Jeffrey Feltman*

*Assistant Secretary  
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